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### **Stratus Contact Solutions Opens New Inbound Call Center in Enid, Oklahoma**

**PONTE VEDRA BEACH, FL:** Stratus Contact Solutions, a division of ILD Corp., has opened a new inbound call center in Enid, Oklahoma. Stratus is the preeminent industry leader in providing multi-channel inbound sales and customer care solutions for our clients. Stratus operates as a full-service, US based, specialized outsourced service provider. Their cutting-edge technology and practical expertise give companies the complete solutions they need to boost customer retention, generate leads, lower costs, and increase efficiencies.

“The expansion of our US call center operation in Enid is validation of our strategy to provide quality multi-channel customer care and is in response to increased demand from clients,” said Mike Lewis, Chairman and CEO for ILD Corp.

Stratus selected Enid for its call center location because of its skilled workforce, low labor costs and collaborative approach to doing business with companies.

“We are very excited about opening our call center in Enid. The community has been extremely supportive and easy to work with and we look forward to a long successful operation,” said Dennis Stoutenburgh, President and COO for ILD Corp.

Stratus Contact Solutions is in the process of staffing their Enid inbound call center and expects to hire as many as 150 call center agents. Stratus provides ongoing training in a variety of areas for their call center agents. Some of the qualifications applicants must have are a high school diploma, six months customer experience, exceptional listening and analytical skills, ability to work well in a team environment, and proficient in Microsoft Office. For more information about becoming an agent and the company go to [www.stratuscontactsolutions.com](http://www.stratuscontactsolutions.com).

#### **About ILD Corp.**

ILD Corp. is a privately held company that provides custom business process outsource and conferencing solutions to enterprise clients nationwide. ILD operates network facilities and call centers in Dallas, San Antonio, Atlanta, Fort Lauderdale and Enid with corporate headquarters in Ponte Vedra Beach, Florida. Visit [www.ildcorp.com](http://www.ildcorp.com) for more information.

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